

# Sustainability and Responsible Business Practices Policy Commitments

# Responsible Jewellery Council (RJC) policy

Ryan Gems Inc. is a member of the Responsible Jewellery Council (RJC).

The RJC is a standards-setting organisation established to advance responsible ethical, human rights, social and environmental practices throughout the gold, silver, platinum group metals, diamond and coloured gemstone jewellery supply chain.

The RJC has developed a benchmark standard for the jewellery supply chain and credible mechanisms for verifying responsible business practices through third-party auditing.

As an RJC member we commit to operating our business in accordance with the RJC Code of Practices Standard. We commit to integrating ethical, human rights, social and environmental considerations into our day-to-day operations, business planning activities and decision-making processes.

#### **Human and Labour Rights**

We are committed to respecting all human rights in our own operations and business relationships in accordance with the <u>Universal Declaration of Human Rights (UDHR)</u>, the <u>UN Guiding Principles on Business and Human Rights</u> and relevant conventions of the <u>International Labour Organization (ILO)</u>. Our human rights policy covers the following key commitments:

- All forms of violence and harassment in the workplace are prohibited, including but not limited to
  corporal punishment; harsh or degrading treatment; sexual or physical harassment; mental, physical,
  verbal or sexual abuse; retaliation; coercion; and intimidation. Both direct and indirect harassment in
  any form is not acceptable in workplace facilities. We commit to ensuring that our employees are not
  subjected to harassment or violence, or threatened with these towards themselves, their family or
  colleagues.
- To never engage in or knowingly support child labour (including the worst forms of child labour) as defined by International Labour Organisation (ILO) conventions 138 and 182;
- To never engage in or knowingly support forced labour as defined by International Labour Organisation (ILO) convention 29, including bonded labour, deceptive recruitment, human trafficking and indentured or involuntary prison labour.
- To provide a safe and healthy working environment for all employees;
- To treat employees with dignity and respect, which includes:
  - Ensuring fair and transparent discipline and grievance procedures.



- Recognising and respecting the right of all employees to associate freely and enter into collective bargaining.
- o To provide all employees with fair terms of employment and legally mandated benefits.
- To prohibit all forms of discrimination, including but not limited to discrimination based on race, colour, ethnicity, caste, national origin, religion, disability or genetic information, gender, sexual orientation, union membership, political affiliation, marital status, parental or pregnancy status, physical appearance, HIV status, age or any other personal characteristic unrelated to the inherent requirements of the work.
- To promote human rights in our dealings with business partners and other relevant stakeholders.
- Ryan Gems Inc. expects all of its employees, suppliers and sub-contractors to take steps to ensure that this policy is adhered to.

# **Bribery and Corruption**

We prohibit bribery and corruption in all business practices and transactions carried out by employees and by agents acting on our behalf. For the purpose of this policy, bribery is defined as giving, offering or receiving any undue advantage to or from:

- · A public or government official;
- A political candidate, party or official; or
- Any private sector employees, directors or officers, or their agents or representatives.

## **Anti-Money Laundering and Finance of Terrorism**

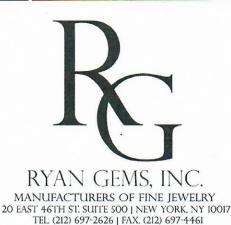
We commit to not engaging in or contributing to money laundering or the finance of terrorism. Ryan Gems Inc. has implemented Anti-Money Laundering (AML) and Know Your Counterparty (KYC) procedures to:

- a. Establish the identify of all counterparties;
- b. Verify that counterparties and, if applicable, beneficial owners are not named on relevant government lists for individuals or organisations implicated in money laundering, fraud or involvement with prohibited organisations and/or those financing conflict;
- c. Maintain an understanding of the nature and legitimacy of the businesses operated by counterparties and:
- d. Monitor transactions for unusual or suspicious activity.

# **Environmental Management**

We commit to reducing and managing the environmental impacts of our business operations through the implementation of an Environmental Management System (EMS). This includes:

- The responsible management of all wastes and emissions to air, water and land.
- Establishing energy and water efficiency measures.



• Seeking to ensure the responsible and efficient use of other natural resources, where applicable.

#### **Product Disclosure**

We will not knowingly make any untruthful, misleading or deceptive representation, or make any material omission in the selling, advertising or marketing of jewellery products and materials. We further commit to disclosing information on the physical characteristics of jewellery products and materials in accordance with the Responsible Jewellery Council (RJC) Code of Practices Standard.

#### **Conflict Diamonds**

We will not knowingly buy or sell Conflict Diamonds<sup>1</sup> and require that all of our suppliers of diamonds comply with the requirements of the Kimberly Process Certification Scheme (KPCS) and World Diamond Council System of Warranties (SoW).

# Supply Chain Policy - Conflict-Affected and High-Risk Areas

- 1. This policy confirms our commitment to respect human rights, avoid contributing to the finance of conflict and comply with all relevant UN sanctions, resolutions and laws.
- 2. As a member of the Responsible Jewellery Council (RJC), we commit to proving, through independent third-party verification, that we:
  - a. respect human rights according to the Universal Declaration of Human Rights and International Labour Organization Declaration on Fundamental Principles and Rights at Work;
  - b. do not engage in or tolerate bribery, corruption, money laundering or finance of terrorism;
  - c. support transparency of government payments and rights-compatible security forces in the extractives industry;
  - d. do not provide direct or indirect support to illegal armed groups;
  - e. enable stakeholders to voice concerns about the jewellery supply chain; and
  - f. are implementing the <u>OECD five-step framework</u> as a management process for risk-based due diligence for responsible supply chains of minerals from conflict-affected and high-risk areas.
- 3. We also commit to using our influence to prevent abuses by others.
- 4. Regarding serious abuses associated with the extraction, transport or trade of gold, silver, platinum group metals, diamonds and coloured gemstones: We will neither tolerate nor profit from, contribute to, assist or facilitate the commission of:
  - a. torture, cruel, inhuman and degrading treatment;
  - b. forced or compulsory labour;
  - c. the worst forms of child labour;
  - d. human rights violations and abuses; or
  - e. war crimes, violations of international humanitarian law, crimes against humanity or genocide.

<sup>&</sup>lt;sup>1</sup> Rough diamonds used by rebel movements or their allies to finance conflict aimed at undermining legitimate governments, as described by the UN Security Council (UNSC) and as recognised by the UN General Assembly



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- 5. We will immediately stop engaging with upstream suppliers if we find a reasonable risk that they are committing abuses described in paragraph 4 or are sourcing from, or linked to, any party committing these abuses.
- 6. Regarding direct or indirect support to non-state armed groups: We will not tolerate direct or indirect support to non-state armed groups, including, but not limited to, procuring gold, silver, platinum group metals, diamonds and coloured gemstones from, making payments to, or otherwise helping or equipping non-state armed groups or their affiliates who illegally:
  - a. control mine sites, transportation routes, points where gold, silver, platinum group metals, diamonds and coloured gemstones are traded and upstream actors in the supply chain; or
  - b. tax or extort money, or minerals at mine sites, along transportation routes or at points where gold, silver, platinum group metals, diamonds and coloured gemstones are traded, or from intermediaries, export companies or international traders.
- 7. We will immediately stop engaging with upstream suppliers if we find a reasonable risk that they are sourcing from, or are linked to, any party providing direct or indirect support to non-state armed groups as described in paragraph 6.
- 8. Regarding public or private security forces: We affirm that the role of public or private security forces is to provide security to workers, facilities, equipment and property in accordance with the rule of law, including law that guarantees human rights. We will not provide direct or indirect support to public or private security forces that commit abuses described in paragraph 4, or that act illegally as described in paragraph 6.
- 9. Regarding bribery and fraudulent misrepresentation of the origin of gold, silver, platinum group metals, diamonds and coloured gemstones: We will not offer, promise, give or demand bribes, and will resist the solicitation of bribes, to conceal or disguise the origin of gold, silver, platinum groups metals, diamonds and coloured gemstones, or to misrepresent taxes, fees and royalties paid to governments for the purposes of extraction, trade, handling, transport and export of gold, silver, platinum groups metals, diamonds and coloured gemstones.
- 10. Regarding money laundering: We will support and contribute to efforts to eliminate money laundering where we identify a reasonable risk resulting from, or connected to, the extraction, trade, handling, transport or export of gold, silver, platinum group metals, diamonds and coloured gemstones.

## Grievance procedure

Ryan Gems Inc. has established this procedure to hear any concerns or complaints from interested parties and stakeholders regarding its supply chain and business practices.

Concerns can be raised by interested parties via email using the following contact information:

Name: Oren Akhavan

Email: oren@ryangems.com

On receiving a complaint, we will aim to:

contact you as soon as possible to gather more information regarding your grievance, where applicable;



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- decide who is the appropriate person internally to handle the grievance, or help redirect you to another entity, such as a relevant company, industry body or other organisation;
- identify any actions we should take (if any), or monitor the situation;
- advise you of any decisions or outcomes; and;
- keep records on grievances received and the internal process followed to address such grievances, for at least five years.

Ryan Akhavan

**Director of Sales** 



# **Annual Sustainability Statement**

During 2022, Ryan Gems began a process of embedding sustainable and responsible business practices into its day-to-day operations. As a member of the Responsible Jewellery Council (RJC), Ryan Gems is committed to implementation of the <u>Code of Practices (COP) standard</u> and as such we have developed a range of policies and procedures to ensure our ongoing compliance with its requirements.

We are also committed to developing and nurturing strong relationships with suppliers and other business partners to promote responsible business practices throughout our supply chain. This includes taking steps to identify and, where applicable, mitigate negative impacts in our supply chain with a particular focus on human rights and conflict-free sourcing.

To achieve this, we carry out due diligence on all of our suppliers in alignment with the UN Guiding Principles on Business and Human Rights and the OECD Due Diligence Guidance for Responsible Supply Chains of Minerals from Conflict-Affected and High-Risk Areas (OECD Guidance). In 2021 we took the following initial steps on this journey:

Adopted a supply chain policy in alignment with the OECD Guidance which is available on our website **www.ryangems.com**.

Developed internal control systems and processes for collecting and recording information on the origin of jewellery materials supplied to us and, where available, information relating to due diligence carried out by suppliers.

Reached out to all of our suppliers to request information.

Developed a system for identifying risks in our supply chain and 'red-flag locations'.

To understand the potential and/or actual human rights risks that might be present in our upstream supply chain, we asked all of our suppliers to complete a survey questionnaire. This questionnaire asked suppliers to provide information on a range of topics so that we could identify potential risks and develop mitigative actions, where applicable.

Our due diligence process is still ongoing and we are now following up with all of our suppliers to clarify the information provided and to determine next steps. We will share more information on our detailed findings in due course once this initial stage of the process has been completed.

We will continue to work with our supply chain to build on these efforts which will include, where applicable, steps to appropriately manage identified risks in alignment with our policies and the requirements of the RJC Code of Practices standard.

Ryan Akhavan

Director of Sales